



Stark County Board of
Developmental Disabilities

**ALWAYSSM
THERE**
50 YEARS STARK COUNTY BOARD OF
DEVELOPMENTAL DISABILITIES



MEET BRIAN AND AMY

As newlyweds, they are striving to be as independent as possible. Watch their story at <https://www.youtube.com/user/StarkCountyDD/BrianandAmy>.

2017-2020 ANNUAL PROGRESS REPORT

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MEET CARLOS He wants to use his passion for music and working with youth to make a difference in his community. Watch his story at <https://www.youtube.com/user/StarkCountyDD/Carlos>.

The Stark County Board of Developmental Disabilities 2017-2020 Strategic Plan redefines who we are and is serving its purpose in vivid and demonstrable ways. Our vision is that people with disabilities will be fully included in the Stark County community. Our mission is supporting people with disabilities and their families in any way we can so that they can live a life filled with friends and meaning.

Approved in February 2017, the plan helps us focus on what is important to and important for each person with disabilities and their family as we achieve our main objective of community living for all.

As this first annual report demonstrates, progress has been steady and consistent on the plan's 37 built-in metrics. Organized under the four focus areas of Advocate, Educate, Provider Oversight, and Monitoring and Sustainability, this report quantifies success to date using a three-tiered measurement system. Green signifies completion or outstanding progress; yellow reflects initiatives that are in process with satisfactory progress to date; and red indicates slow progress or initiatives that are delayed. Each metric as you go through this report will have a designation of red, yellow, or green to let you know how we are doing. Notable forward momentum is evident with respect to each of our focus areas, perhaps especially when it comes to our addition of home and community based services waivers and our sustainability.

We report notable or acceptable (green or yellow) progress on 76 percent (28 of 37) of the metrics, broken down according to the four focus areas:



ADVOCATE
48% success in meeting annual metrics



EDUCATE
47% success in meeting annual metrics



PROVIDER OVERSIGHT
61% success in meeting annual metrics



SUSTAINABILITY
69% success in meeting annual metrics



At the same time, this report helps shine light on areas where progress is less than satisfactory so that corrective measures may be taken, as necessary, to ensure eventual success.

What follows is a view of the measurements of our overall plan and how we are doing with each one. We are proud to share our progress after nearly a year of effort and work.

William Green, Superintendent





MEET DAVID AND JEFF Thanks to the “Shared Living Option,” Jeff and David are experiencing what it’s like to live as a family in the home of Ben and Rhonda Carter. Watch their story at <https://www.youtube.com/user/StarkCountyDD/David&Jeff>.

2017-2020 STRATEGIC PLAN

A diverse group of 26 people met from September through December 2016 to create the strategic plan. From these work sessions the group identified four focus areas and goals under each category that should be accomplished within the timeframe of the plan.



FOCUS AREA ONE: **ADVOCATE**

1: ONE THAT PLEADS THE CAUSE OF ANOTHER; 2: ONE THAT DEFENDS OR MAINTAINS A CAUSE OR PROPOSAL
3: ONE THAT SUPPORTS OR PROMOTES THE INTERESTS OF ANOTHER



FOCUS AREA TWO: **EDUCATE**

1 A: TO DEVELOP MENTALLY, MORALLY, OR AESTHETICALLY ESPECIALLY BY INSTRUCTION
B: TO PROVIDE WITH INFORMATION : INFORM <EDUCATING THEMSELVES ABOUT CHANGES IN THE INDUSTRY>
2: TO PERSUADE OR CONDITION TO FEEL, BELIEVE, OR ACT IN A DESIRED WAY <EDUCATE> THE PUBLIC TO SUPPORT OUR POSITION>



FOCUS AREA THREE: **PROVIDER OVERSIGHT**

1: WATCHFUL AND RESPONSIBLE CARE 2: REGULATORY SUPERVISION <CONGRESSIONAL OVERSIGHT>



FOCUS AREA FOUR: **SUSTAINABILITY**

1: TO GIVE SUPPORT OR RELIEF TO 2: TO SUPPLY WITH SUSTENANCE : NOURISH 3: KEEP UP, PROLONG

Vision

“People with disabilities will be fully included in the Stark County community.”

Mission

“Supporting people with disabilities and their families.”

Values

- Choice
- Dignity and Respect
- Accountability
- Stewardship
- Integrity



FOCUS AREA ONE: ADVOCATE

Increase the number of people that are integrated into the Stark County community through their person-centered plan, provider education, and community connections.

- Metrics #1: 95% of parents and guardians respond that their loved one participates in community activities. The Centers for Marketing and Research (CMOR), began interviewing parents and guardians in July to provide us this information. *Results: Parents and guardians responded that 81% of their sons or daughters participate in community activities with the 6 months of data collected.*
- Metric #2: 90% of people served respond that they have friends and relationships. The Centers for Marketing and Research (CMOR), began interviewing people served in July to provide us this information. *Results: People served responded that 88% have friends and relationships that are important to them with the 6 months of data collected.*
- Metric #3: 90% of people served respond that they have a way to get places they want to go. *Results: People served responded that 84% have a way to get places they want to go.*

81%
participate in
community activities



88%
have friends and relationships
that are important to them



84%
have a way to get to
places they want to go



Develop a plan to continue Special Olympics, social nights, Next Chapter Book Clubs, Aktion Clubs, etc.

- Metric #1: People served will participate in Special Olympic track and field (45), softball (30), softball skills (45), swimming (32), bowling (300) and basketball (36), basketball skills (45) based upon the number of slots for each sport the Board has always had. *Status: Throughout 2017, sports were offered in the same number as we have always had.*
- Metric #2: Social Nights will occur monthly. *Status: Social nights occurred in all 12 months.*
- Metric #3: Ten Next Chapter Book Clubs will be established in the community. *Status: Seven Book Clubs have been established and meet weekly.*
- Metric #4: Aktion Club will have 35 active members. *Status: There are 29 current members in the Stark County Aktion Club.*



Increase the number of people in community employment by identifying a person's interests, hopes and dreams and then match them to jobs through employment navigation.

- Metrics #1: We will increase by five percent the number of people who are competitively employed each year. *Status: We concluded 2017 with 162 people working within competitive employment, which is slightly more than our goal of 158.*

162 people
working in competitive
employment



Create a family to family network to mentor families and increase guardian support and training.

- Metric #1: Establish a team of parent mentors that are responsible for 25 contacts per month. *Status: We entered into a contract with the ARC of Ohio to provide parent mentors to our families and they are responsible for 25 contacts per month. Nine parent mentors went through a three day training in November.*

9 family mentors
trained to work with local families



Expand self-advocacy training throughout Stark County as well as the number of individuals that have participated in Project Stir; People First, and for students offering the training, "It's My Turn."

- Metric #1: To date, we have four graduates of Project Stir in our county. We want to increase this number to 20. *Status: No new graduates of Project Stir.*
- Metric #2: Expand the number of self-advocacy groups that meet at least on a monthly basis. *Status: We know of 4 groups that meet on a regular basis.*
- Metric #3: Increase the number of students in Stark County that have participated in "It's My Turn" training by 10% per year. *Status: 20 students have gone through the training at Rebecca Stallman Southgate School.*

MEET NICK Learn how he is using his waiver funding to help him get from place to place and be more independent out in the community. Watch his story at <https://www.youtube.com/user/StarkCountyDD/Nick>.





FOCUS AREA TWO: EDUCATE

Implement a campaign, which includes how levy dollars are used to support people with disabilities.

Metric #1: An independent poll conducted by the Centers for Marketing Opinion Research (CMOR) is used to assess the awareness of the citizens of Stark County on what we do. *Status: The 2017 results are at right:*

Provide training to individuals, families and providers on community integration and services available in the community.

- Metric #1: Monthly trainings will be provided to people served on the services available in the community and how to access them. *Status: People served trainings occurred in September, November, and December.*
- Metric #2: Family Information Series of trainings are scheduled every other month. *Status: Family Information presentations occurred in January, February, March, April, May, September, and November. Each year the Board hosts an annual Street Fair that brings providers, community partners, families, and people served together.*
- Metric #3: Provider trainings will occur 10 months per year. *Status: Ten Provider meetings were held with 10 to 68 providers being represented.*
- Metric #4: Provide the provider community access to Medication Administration Certification trainings on a monthly basis, or as needed. *Status: Medication Administration certification classes were offered monthly beginning in April 2017, and certified 70 provider employees.*
- Metric #4: Provide the provider community access to CPR/First Aid training on a monthly basis, or as needed. *Status: CPR/First Aid training was provided to provider employees in April, May, June, July, August, and November certifying 15 of their employees.*

WHAT PEOPLE ARE SAYING



Share expertise and support the birth to career learning environments for the benefit of all children with developmental disabilities.

- Metric #1: We will serve at least 300 infants/toddlers and their families per month. *Status: We served on average 305 infants/toddlers and their families per month.*
- Metric #2: We will serve at least 59 preschoolers 3-5 years old on a monthly basis. This includes consultations by school districts. *Status: We served 59 preschoolers per month in 2017.*
- Metric #3: We will provide services and supports to at least 500 youth ages 6-22 years of age. *Status: We provided monthly supports to 355 school age youth, whether at Rebecca Stallman Southgate School or through our transition SSAs, reaching students in the 17 school districts.*

305 infants/toddlers served per month

59 preschoolers attend our preschool programs

355 school age youth served across all Stark County school districts



MEET LILY With the teamwork of her family and early intervention services she is growing to reach her full potential. Watch her story at <https://www.youtube.com/user/StarkCountyDD/Lily>.



FOCUS AREA THREE: PROVIDER OVERSIGHT

Implement a monitoring system to ensure that individuals are receiving services and supports needed to keep them healthy and safe. The Board coordinates and monitors home and community based services.

Metric #1: Complete provider compliance reviews as determined by the Ohio Department of Developmental Disabilities. *Status: In 2017, we completed 37 program compliance reviews and issued over 200 citations. Additionally, we dedicated a position that exclusively monitors service and supports. This is in addition to the monitoring each SSA completes. We see at least 850 people a month to see that their services and supports are carried out.*

Metric #2: Begin a pilot to return Registered Nurse Quality Assessment (RNQA) reviews from the North East Ohio Network to Stark DD. *Status: In 2017, we completed 17 RNQA reviews as a pilot. These reviews were used as training for the RNs that will be completing all the RNQA reviews next year.*

Metric #3: Investigate all incidents that meet the definition of a Major Unusual Incident that could adversely affect the health and safety of people served. *Status: In 2017, we had 1100 major unusual incidents reported and investigated. Each incident requires an immediate action and then for those applicable; a prevention plan is developed and implemented. SSA monitoring is performed to ensure the prevention plan is implemented and that people served are kept healthy and safe.*



37 Program Compliance Reviews completed
200 citations issued
850 people visited per month



17 RN Quality Assessments completed as a pilot project



1100 MUIs reported and investigated

Develop and implement an initiative that would designate providers who are exceeding the minimum standards through partnership with the Ohio Department of Developmental Disabilities, Ohio Association of County Boards of Developmental Disabilities, and the provider community.

- Metric #1: Establish the Gold Star Network and begin deeming providers who meet the established standards beginning in September 2017. *Status: We worked with the provider community, families, and people served to establish quality indicators. Two public feedback sessions were held on March 19, 2017. We were given the green light to begin deeming providers who apply to be within the Gold Standard Network in September 2017. We have deemed 5 providers as Gold Star Network providers.*
- Metric #2: Parents and guardians customer satisfaction with the quality of providers will be at least 8.5 on a scale of 1 to 10. *Status: Based upon the CMOR poll, parents and guardians scored the quality of providers 8.1 out of 10.*



5 Providers received the Gold Star Network designation

Develop a plan with the provider community to improve employee recruitment and retention in order to provide stability and consistency for the individuals they serve.

- Metric #1: Establish an Employment Collaborative that is made up of the CB and interested providers that meets on a quarterly basis. *Status: Employment Collaborative is up and running and routinely has six providers participating on a quarterly basis.*
- Metric #2: Forge a relationship with a local University that would employ university students within the provider community. *Status: We received a commitment from Malone University to establish a mentorship program for students with the provider community and the County Board.*



MEET TINESSA With multiple health diagnosis, it takes a team of family and professionals to keep Tinessa healthy and happy. Watch her story at <https://www.youtube.com/user/StarkCountyDD/Tinessa>.



FOCUS AREA FOUR: SUSTAINABILITY

Every decision made will result in a 2023 levy renewal request that results in no new taxes.

- Metric #1: The cash balance will end above \$24.5 million in 2023 so as to request a 2023 levy renewal. *Status: In 2017 we began the year with a fund balance of \$37.93 million and we received an unexpected \$2.7 million Medicaid settlement in December 2017.*

Increase the number of home and community based services waivers offered each year to include: 25 for emergency situations, 10 for the waiting list initiative, and 60 for people transitioning after high school.

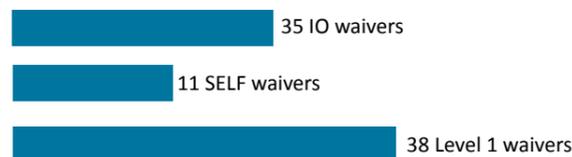
- Metric #1: We will enroll 25 people on the Individual Options waiver due to emergency circumstances. *Status: We enrolled 25 people who met emergency criteria on new IO waivers. Additionally, we enrolled 10 people from our waiting list initiative.*
- Metric #2: We will enroll up to 17 people on the SELF waiver. *Status: We enrolled 11 people on the SELF waiver.*
- Metric #3: We will enroll up to 60 people on the Level One waiver. *Status: We enrolled 38 people on the Level One waiver.*



200 people
were enrolled in either new
or replacement waivers



Supporting 3,954
adults and kids,
that's a 18% more than 5 years ago.



Communicate the board's mandated responsibilities to: a.) investigate incidents that adversely affect health and safety; b.) fund the local home and community based services waiver match; c.) plan, coordinate and monitor these services.

- Metric #1: Within Board communications, provide information on the Board's mandated responsibilities. *Status: The Board took a multi-media approach that included newspaper advertising, radio, video, E-Newsletter and our quarterly newsletter to share information with the public about the Board's mandated roles. We published 19 local newspaper ads, aired over 465 regional radio announcements, produced 10 videos entitled This is Me/This is Us, published 11 monthly E-Newsletters to over 900 readers, four All In the Family publications mailed to 4,500+ readers, as well as reached more than 2,785 followers through Facebook and YouTube social platforms. We also launched an updated public website and online Navigation Tool for individuals, families and educators.*



Share annually with the community exactly how levy dollars benefit people with disabilities.

- Status: On July 13, 2017, we published our community report in the Canton Repository.*



103,000 readers
received our Annual Community
Report published July 13 in
the Canton Repository.



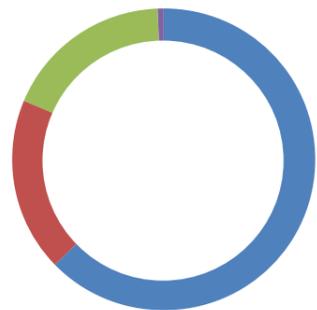
MEET MATTHEW After working for 20 years on a janitorial crew, he is following in the footsteps of his farming family. Watch his story at <https://www.youtube.com/user/StarkCountyDD/Matthew>.



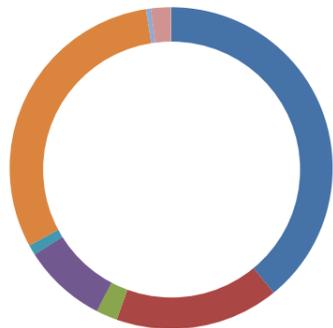
MEET ANNA She wants to make her mark on our community through her creative talents. Watch her story at <https://www.youtube.com/user/StarkCountyDD/Anna>.

- Medicaid pays approximately 62% of the cost of services and Stark DD (through local levy dollars) pays 38% share of services
- Medicaid dollars ensure Free Choice of Provider, meaning individuals choose a willing provider who meets their needs
- Stark DD funds and coordinates services for all individuals regardless of the provider, and provides oversight for the quality of services provided

Financials



2017 REVENUE	
Property Taxes/Other Local Revenue	\$ 32,439,092
State Funding	\$ 9,631,482
Federal Funding	\$ 9,319,737
Other Receipts (Donations, Exp. Reimb, etc.)	\$ 333,410
Total	\$ 51,723,721



2017 EXPENSES	
Salaries	\$ 19,796,309
Employee Benefits	\$ 8,305,971
Supplies	\$ 1,088,563
Purchased Services	\$ 4,237,737
Capital	\$ 524,461
Waiver Match	\$ 15,438,949
Travel & Training	\$ 262,504
Other	\$ 1,008,403
Total	\$ 50,662,898

Waivers: Making a difference one person at a time

Funds received through Home and Community Based Service waivers are how a person pays for needed services throughout the year. Ohio offers three types of waivers: Individual Option (IO), Level 1 (L1) and SELF. Each waiver has a different level of funding options and criteria enrollment. These funds follow a person, not the service or organization. Once a person receives a waiver, it is guaranteed funding for their lifetime.

Individual Options Waiver (IO Waiver)

Average Waiver cost (per person/Stark County): \$76,212.94

Average Medicaid payment: \$47,526.39

Average Stark DD payment: \$28,686.55



Factoid: 823 people use an IO waiver in Stark County



Scenario: An Individual's Annual Budget for Services

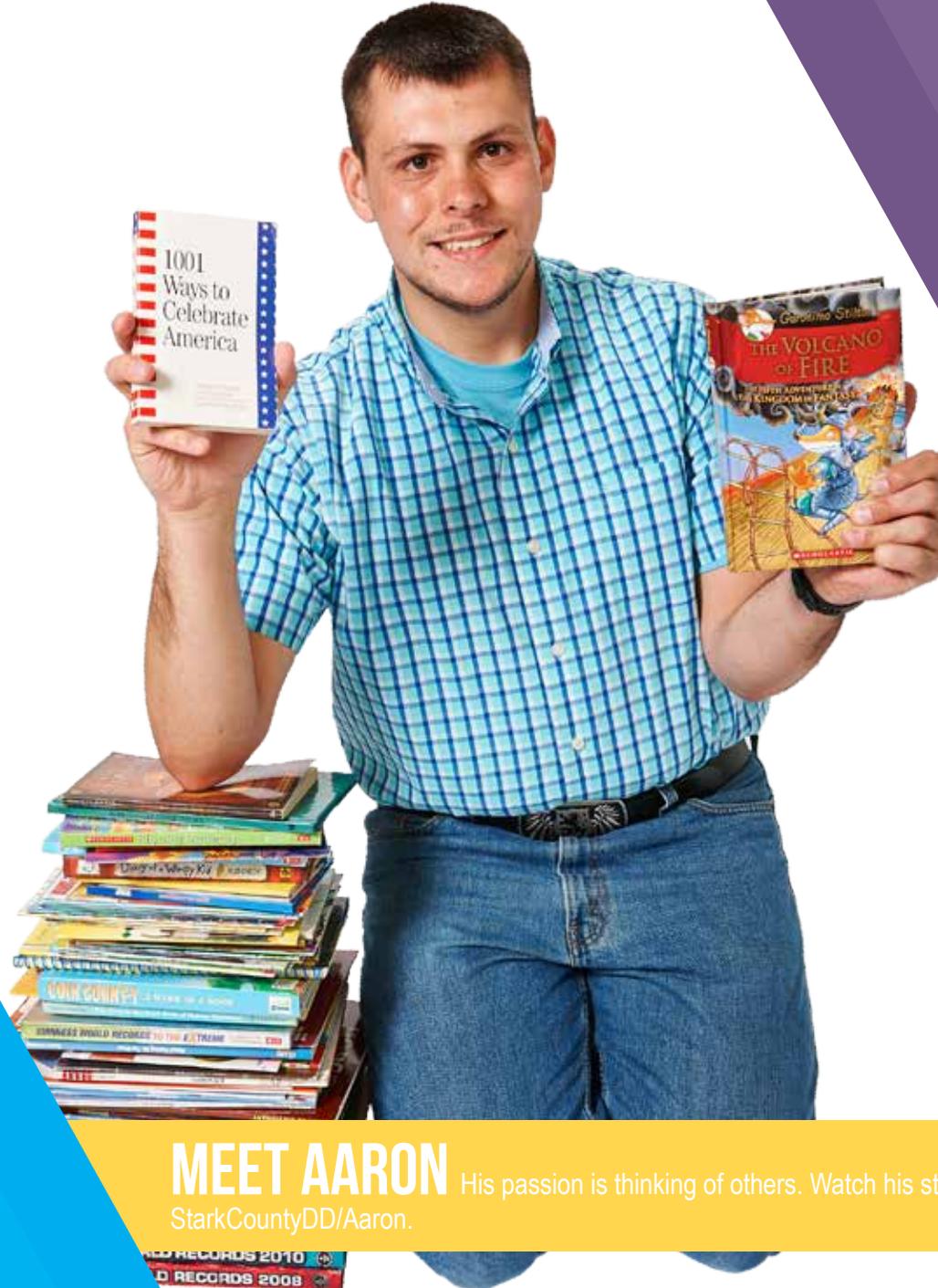


Day Program - 17%	Total Cost: \$12,900
	Stark DD pays \$ 4,900
	Medicaid pays \$ 8,000
Transportation - 11%	Total Cost: \$ 8,400
	Stark DD pays \$ 3,200
	Medicaid pays \$ 5,200
Residential - 72%	Total Cost: \$54,500
	Stark DD pays \$20,500
	Medicaid pays \$34,000

MEET ERIC Learn how an IO Medicaid waiver has helped Eric. Watch his story at <https://www.youtube.com/user/StarkCountyDD/Eric>.



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Developmental Disabilities



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MEET AARON

His passion is thinking of others. Watch his story at <https://www.youtube.com/user/StarkCountyDD/Aaron>.